# Archiving Options

## Overview

Your FileGenius site can be integrated with a the optional archiving option to ensure no important files are lost. All files uploaded to your FileGenius site will be duplicated to the Archiving storage to be kept until you manually delete or end your subscription.

## Pricing

**$1/GB per month** for storage in US Standard location (see below for available regions)

Bandwidth is unlimited and included in the $1/GB price. Cost may increase as much as $0.10/GB depending on other regions chosen for your accessible and restorable directories. You must subscribe to an archive storage capacity minimally equal to your current storage capacity on your FileGenius site which is being archived.

**Example**: If you currently have a 20GB Business subscription, you must have 20GB in storage, which will cost $20/month.

Should you exceed the matching archive capacity before your live FileGenius site capacity is exceeded and subsequently upgraded, you will thereafter only be charged for storage of your DELETED files, but must add storage in 10GB increments as needed to continue adding files to the archive.

## Additional Information

- Deleted files and current files will now reside in 3 locales. Redundancy of writes for archive will be spread across multiple devices in multiple locations in customer's appropriate geographical region. A write will not be considered successful until a synchronous write has completed to redundant devices and locations and datasum checking is also successful.

- Files available to the customer will be pushed from a redundant database storage scheme essentially identical to how their files are securely stored and accessed on their live FileGenius site. FileGenius will wholly control this storage system in its various file storage locations and facilities. A file system will be present and available to the customer when the files are pushed to and stored in the AWS S3 bucket for customer access.

- Access will be granted to customers by way of an S3 browser, with input of a key, complimentary secret key, and the customer's hashed directory name. This is NOT an S3 account but an external, private share of an AWS S3 bucket.

- Customer, for their own protection, will only be able to download files from their accessible archive. Deletion, upload, renaming, and any other "write" capabilities will not be allowed.

- Customer can choose geographic region where customer accessible, restorable files will be maintained, including US Standard (northern Virginia and Pacific northwest), US West (northern California), EU (Ireland), and Asia Pacific (Singapore and Tokyo).

- System is designed to sustain concurrent loss of data in two facilities.

- Customer accessible storage capacities are available up to 5TB. If more storage is needed than 5TB subsequent directories can be created, each capable of storing an additional 5TB.

- Previously deleted files, folders, and workspaces will be appended, to better identify them, with the text "filename.extension_DELETED1308345828." The number will change to reflect time/date of deletion.

- Archive customers will enjoy another level of protection as well. All files deleted from their live FileGenius sites will remain accessible in a location other than the archive, for 30 days from the time of deletion. They will be maintained in a separate file system where the file can quickly be restored by FileGenius, at the request of the customer. This does not preclude the file being added to the archive at the next archiving run (typically 4am and 2pm, ET/US).

- FileGenius will offer archiving as a monthly or annual pay option only. All subscription terms must be paid for by credit card. The credit card charge will be added to your current subscription and renew, as well as mirror capacity, with your existing FileGenius site.

- If the customer's archive storage should reach the previously subscribed limit FileGenius will let the customer know and all archiving will stop 30 days hence until customer secures more storage, in 10GB increments.